

Name of the Faculty : ***Kenneth N. Ivory, MBA, FMP, CFBE***

Educational Qualifications (Please do state the Institute also)

Associates Degree: *AS in Home Economics*-Abraham Baldwin Agricultural College, Tifton, GA

Bachelors Degree: *BS in Food Service Management*-The University of Georgia, Athens, GA

Postgraduate Studies: *Postgraduate Diploma in Management Studies*-Oxford Brookes University, Oxford, England

Masters Degree: *MBA in Hospitality*-Oxford Brookes University

Certification (if any) – Food Management Professional-National Restaurant Association

Certified Food and Beverage Executive-American Hotel & Lodging Association

Work Experience / Highlights of Career

<u>Functional Area</u>	<u>Industry</u>	<u>No. of years of experience</u>
<i>Consultant/President/CEO</i>	<i>Corporation, Non-Profit, Academic Institutions</i>	<i>6 years</i>
<i>Operations/Executive Director</i>	<i>Non-Profit Community Development organizations</i>	<i>6 years</i>
<i>Operations/Multi-Unit Management/District Manager/ Vice-President of Operations</i>	<i>Contract foodservice management</i>	<i>14 years</i>
<i>Operations/Multi-Unit Manager</i>	<i>Restaurant</i>	<i>3 years</i>
<i>Operations/Multi-Unit Management</i>	<i>Economy Lodging</i>	<i>1 year</i>

Any writings / Articles published

<u>Title</u>	<u>Name of the magazine</u>
<i>None</i>	

Special accomplishments / Awards

Professional Member, National Speakers Association
Food Management Professional Recipient of Distinction by the National Restaurant Association
Honorary Member, National Society of Minorities in Hospitality
Cabinet Member, Duke University-City of Durham Annual Campaign

Training program done previously (with the client's name)

Training Program	No. of program done	Name of Some Key Clients
<p>Managerial and leadership <i>(Diversity, Conflict Resolution, Teambuilding, Personality Styles, Leadership Styles, Strategic Planning, Organizational Development and Change,)</i></p>	<p>50+</p>	<ul style="list-style-type: none"> ▪ Greater Durham Chamber of Commerce, Durham, NC ▪ HACU National Internship Program, Washington, DC ▪ Girls Scout Council of the Catawba Valley, Hickory, NC ▪ True Colors, Inc., Riverside, CA ▪ ESPN, Bristol, CT ▪ Office of Family Resource and Youth Service Centers, Frankfort, KY ▪ Freemont BOCES, Riverton, WY ▪ Newton-Conover Schools, Newton, NC ▪ George Mason University, Fairfax, VA ▪ Impact Unlimited!, Dayton, NJ ▪ North Carolina Central University, Durham, NC ▪ Pfizer Pharmaceuticals, New York, NY
<p>Sales</p>		
<p>Human Resource Management</p>		
<p>Customer Care</p>	<p>4</p>	<ul style="list-style-type: none"> ▪ Albany State University, Albany, NC ▪ Visions of Tomorrow CDC, Durham, NC ▪ Golden Leaf Foundation,

		Durham, NC
Language and Communication		
Quality		

Program areas of interest -----

Please Rate Each of the following course title areas as

(VC) Very comfortable with /could run a program on very short notice

(CD) Can do but with help and support/Would like to start but after at least 6 months

(ND) Would not like do it

		VC	CD	ND
	Human Resource Curriculum			
1	Certified Recruitment Analyst			<i>X</i>
2	Master Recruitment Analyst			<i>X</i>
3	Certified Facilitator and Trainer	<i>X</i>		
4	Master Learning and Development Facilitator	<i>X</i>		
5	Certified Organizational Developer		<i>X</i>	
6	Certified International Employment Law Specialist		<i>X</i>	
7	Certified Performance and Competence Developer		<i>X</i>	
8	Certified Benefits Manager		<i>X</i>	
	Leadership Curriculum			
1	Strategic Leadership Program	<i>X</i>		
2	Executive Leadership Program	<i>X</i>		
3	Supervisory Leadership Program	<i>X</i>		
4	Integral Personal Leadership Program	<i>X</i>		
	Quality Curriculum			
1	Certified Informational Industry Customer Care Specialist		<i>X</i>	
2	Certified Professional Consultant	<i>X</i>		
3	Certified Six Sigma Green Belt			<i>X</i>
4	Certified ISO 9000 Process Manager			<i>X</i>