

Name of the Faculty: Shubhra Wells

Educational Qualifications *(Please do state the Institute also)*

Bachelors Degree

- BA Communications with Honors (McGill University)

Masters Degree

- MBA (Pennsylvania State University)
- M Ed Candidate (Pennsylvania State University) – need to finish 1 more course

Certification *(if any)*

Work Experience / Highlights of Career

Functional Area	Industry	No. of years of experience
Consultant (focused on performance improvement through facilitation, training, leadership development, and organizational development)	Financial Services	12
	Construction	15
	Education	7
	High Tech	15
	Delivery Services	3
	Non-profit	1
	Government (local)	2

Any writings / Articles published

Title	Name of the magazine
Nothing published	

Special Accomplishments / Awards

- Academic Achievement Award – Pennsylvania State University for 4.0 CGPA
- Graduation with Honors – McGill University

Training program done previously *(with the client's name)*

Training Program	No. of program done	Name of Some Key Clients
Managerial and leadership	15 years	<i>confidential</i> Vertex
Sales	0 (indirectly addressed in other programs)	
Human Resource Management	15 years	<i>confidential</i>
Customer Care	0 (indirectly addressed in other programs)	
Language and Communication	15 years	<i>confidential</i>
Quality	15 years (focus on process improvement)	<i>confidential</i> Vertex

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Program Areas of Interest

Please rate each of the following course title areas as
(VC) Very comfortable with /could run a program on very short notice
(CD) Can do but with help and support/Would like to start but after at least 6 months
(ND) Would not like do it

Human Resource Curriculum		VC	CD	ND
1	Certified Recruitment Analyst	☺		
2	Master Recruitment Analyst		☺	
3	Certified Facilitator and Trainer	☺		
4	Master Learning and Development Facilitator	☺		
5	Certified Organizational Developer	☺		
6	Certified International Employment Law Specialist		☺	
7	Certified Performance and Competence Developer	☺		
8	Certified Benefits Manager		☺	
Leadership Curriculum		VC	CD	ND
1	Strategic Leadership Program	☺		
2	Executive Leadership Program	☺		
3	Supervisory Leadership Program	☺		
4	Integral Personal Leadership Program	☺		
Quality Curriculum		VC	CD	ND
1	Certified Informational Industry Customer Care Specialist		☺	
2	Certified Professional Consultant	☺		
3	Certified Six Sigma Green Belt		☺	
4	Certified ISO 9000 Process Manager		☺	